

## **Important Notice: Strengthening Our Digital Security with Multi-Factor Authentication**

Dear Customer,

To optimally protect your data and our systems, the Aruba Chamber of Commerce has strengthened its security measures. This decision is part of our ongoing efforts to maintain the highest standards of digital security.

As of Monday, **January 13, 2025**, we implemented a new method for creating accounts and verifying your identity. **Multi-Factor Authentication (MFA)** will now be required using a QR code that must be scanned with the **Microsoft Authenticator App**.

### **What will change for you?**

#### **1. New authentication method:**

- Instead of receiving a verification code via SMS, you will now scan a QR code with the Microsoft Authenticator App.

#### **2. Why this change?**

- The Microsoft Authenticator App provides a higher level of security than SMS verification. This prevents risks such as the interception of SMS messages and enhances the protection of your data.

### **How does it work?**

1. Download the **Microsoft Authenticator App** on your smartphone via the App Store (iOS) or Google Play Store (Android).
2. Follow the instructions provided in the document: [Setting-up-the-authenticator-EN.pdf](#)
3. Use the generated verification code each time you want to access your account or complete a new registration.

### **Customer Service**

Our customer service team (mailto: [businessinfo@arubachamber.com](mailto:businessinfo@arubachamber.com)) is ready to assist you personally if needed.

We thank you for your understanding and cooperation in this important improvement to our security. Together, we ensure that your data remains safe.

Kind regards,

**The Aruba Chamber of Commerce**