

23.07.2025

Audit report

BIK BITV-Test + WCAG 2.2 (Web)

Zu meinem Termin

according to BITV 2.0 / EN 301 549 + WCAG 2.2



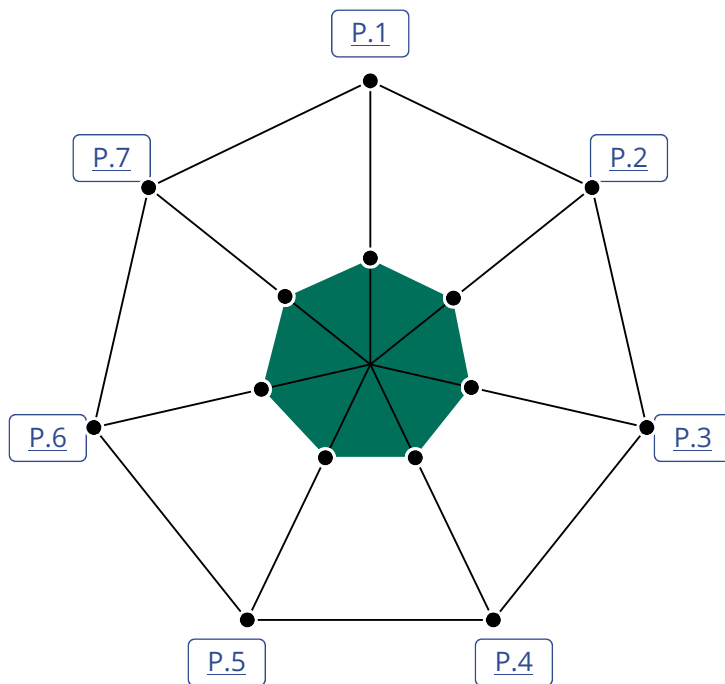
To HTML audit report

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BIK BITV-Test + WCAG 2.2 (Web): Zu meinem Termin

according to BITV 2.0 / EN 301 549 + WCAG 2.2



Project details

URL	https://zumeinemtermin.de/
Audit period	27.05.2025 - 23.07.2025
Date of audit report	23.07.2025
Test centre	TWIN CUBES GmbH
Tester	Sascha Noack
Type of audit	Fit for publication
Results	7 of 7 pages of the independent, representative page sample were assessed as BITV / EN 301 549 compliant.

7 pages
conformant

General information on the audit commissioned

Customer	JCC Software GmbH
Scope of the audit	7 pages are tested in detail.
Standard	BITV 2.0 (May 2019) / applicable standard EN 301 549 (PDF) WCAG 2.2
Test procedure	BIK BITV test (web) , according to EN 301 549 + WCAG 2.2
Test environment	List of tools used in BITV test + WCAG 2.2 (web)
Validity	The audit result only applies to the page sample tested, not to the entire website.
Page sample	The page sample was determined by the test centre and is representative.
Publication	The audit report can be published.

Conformance and rating approach

Note on the conformance statement

The BITV test (web) is based on [Barrierefreie-Informationstechnik-Verordnung \(BITV 2.0\)](#) of May 21 2019 which in turn references the [EN 301 549 V3.2.1 \(PDF\)](#). In addition to the [WCAG 2.1](#) criteria for web content, the European Standard EN 301 549 specifies further mandatory requirements (see [Annex A, Table A.1 \(PDF\)](#)). These have been included in the BITV test since 01.03.2021. The BITV test + WCAG 2.2 (web) includes the six new requirements of [WCAG 2.2](#) on Level AA, which are expected to be included in the next version of EN 301 549.

- A website is considered compliant with BITV 2.0 when it conforms to all requirements of EN 301 549 that are applicable for web content.
- If on any page, any checkpoints of the BITV / EN 301 549 test is rated as "partial pass" or worse for a page, then this page cannot be considered BITV compliant.
- The conformance statement only applies to pages tested. It cannot be ruled out that errors may exist on pages that are not part of the page sample.

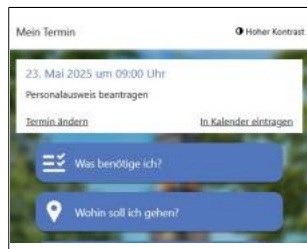
Note on the rating approach

The EN 301 549 specifies 88 requirements for web content, WCAG 2.2 contains 6 new requirements (Level AA). These 94 requirements are implemented in BIK BITV test + WCAG 2.2 (web) as 104 checkpoints. The number of checkpoints differs from the number of requirements since some requirements are implemented as a range of separate checkpoints.

- If one requirement is covered by several checkpoints, the results of the individual checkpoints are aggregated in the final report.

- If any checkpoint is assessed as „fail“, the requirement that includes it also fails, even if other checkpoints of this requirement pass.

Page sample of the audit commissioned



Page 1 — Startseite - Mein Termin

Mein Termin

URL: <https://zumeinemtermin.de/>



Page 2 — Was benötige ich?

Was benötige ich?

URL: <https://zumeinemtermin.de/>



Page 3 — Wohin soll ich gehen?

Wohin soll ich gehen?

URL: <https://zumeinemtermin.de/>



Page 4 — Wartebereich: Noch 1 Tag

Noch 1 Tag

URL: <https://zumeinemtermin.de/>



Page 5 — Anwesenheit bestätigen

Anwesenheit bestätigen

URL: <https://zumeinemtermin.de/>



Page 6 — Warten und Aufruf

Warten

URL: <https://zumeinemtermin.de/>



Page 7 — Ihr Termin ist abgehandelt

Ihr Termin ist abgehandelt

URL: <https://zumeinemtermin.de/>

Comments

Comments on the audit commissioned

Basic level of accessibility support: Common web browsers and assistive technologies.

Techniques used: In conducting this study, it was assumed that all W3C techniques are supported and may therefore be used. See: www.w3.org/WAI/WCAG22/Techniques

User agents: Google Chrome, version 136 (primary), Mozilla Firefox, version 139, Microsoft Edge, version 136, NVDA in combination with Mozilla Firefox

Overview of results

Checkpoint	Page	1	2	3	4	5	6	7
5 Generic requirements	12							
5.2 Activation of accessibility features	12	✓						
5.3 Biometrics	12	✓	✓	✓	✓	✓	✓	✓
5.4 Preservation of accessibility information during conversion	12	✓	✓	✓	✓	✓	✓	✓
6 ICT with two-way voice communication	12							
6.1 Audio bandwidth for speech	12	✓	✓	✓	✓	✓	✓	✓
6.2.1.1 RTT communication	13	✓	✓	✓	✓	✓	✓	✓
6.2.1.2 Concurrent voice and text	13	✓	✓	✓	✓	✓	✓	✓
6.2.2.1 Visually distinguishable display	13	✓	✓	✓	✓	✓	✓	✓
6.2.2.2 Programmatically determinable send and receive direction	13	✓	✓	✓	✓	✓	✓	✓
6.2.2.3 Speaker identification	14	✓	✓	✓	✓	✓	✓	✓
6.2.2.4 Visual indicator of audio with RTT	14	✓	✓	✓	✓	✓	✓	✓
6.2.3 Interoperability	14	✓	✓	✓	✓	✓	✓	✓
6.2.4 RTT responsiveness	14	✓	✓	✓	✓	✓	✓	✓
6.3 Caller ID	15	✓	✓	✓	✓	✓	✓	✓
6.4 Alternatives to voice-based services	15	✓	✓	✓	✓	✓	✓	✓
6.5.2 Resolution	15	✓	✓	✓	✓	✓	✓	✓
6.5.3 Frame rate	15	✓	✓	✓	✓	✓	✓	✓
6.5.4 Synchronization between audio and video	16	✓	✓	✓	✓	✓	✓	✓
6.5.5 Visual indicator of audio with video	16	✓	✓	✓	✓	✓	✓	✓
6.5.6 Speaker identification with video (sign language) communication	16	✓	✓	✓	✓	✓	✓	✓
7 ICT with video capabilities	16							
7.1.1 Captioning playback	16	✓	✓	✓	✓	✓	✓	✓
7.1.2 Captioning synchronization	17	✓	✓	✓	✓	✓	✓	✓
7.1.3 Preservation of captioning	17	✓	✓	✓	✓	✓	✓	✓
7.1.4 Captions characteristics	17	✓	✓	✓	✓	✓	✓	✓
7.1.5 Spoken subtitles	17	✓	✓	✓	✓	✓	✓	✓
7.2.1 Audio description playback	18	✓	✓	✓	✓	✓	✓	✓
7.2.2 Audio description synchronization	18	✓	✓	✓	✓	✓	✓	✓
7.2.3 Preservation of audio description	18	✓	✓	✓	✓	✓	✓	✓
7.3 User controls for captions and audio description	18	✓	✓	✓	✓	✓	✓	✓
9.1.1 Text alternatives	19							
9.1.1.1a Non-text content – controls	19	✓	✓	✓	✓	✓	✓	✓
9.1.1.1b Non-text content – images	19	✓	✓	✓	✓	✓	✓	✓
9.1.1.1c Non-text content – decorative images	19	✓	✓	✓	✓	✓	✓	✓
9.1.1.1d Non-text content – CAPTCHAs	20	✓	✓	✓	✓	✓	✓	✓
9.1.2 Time-based media	20							
9.1.2.1 Audio-only and video-only (prerecorded)	20	✓	✓	✓	✓	✓	✓	✓
9.1.2.2 Captions (prerecorded)	20	✓	✓	✓	✓	✓	✓	✓
9.1.2.3 Audio description or media alternative (prerecorded)	21	✓	✓	✓	✓	✓	✓	✓
9.1.2.4 Captions (live)	21	✓	✓	✓	✓	✓	✓	✓
9.1.2.5 Audio description (prerecorded)	21	✓	✓	✓	✓	✓	✓	✓

9.1.3 Adaptable	21						
9.1.3.1a Info and relationships – headings	21	✓	✓	✓	✓	✓	✓
9.1.3.1b Info and relationships – lists	22	✓	✓	✗	✗	✗	✗
9.1.3.1c Info and relationships – quotations	22	✗	✗	✗	✗	✗	✗
9.1.3.1d Info and relationships – inline markup	22	✓	✓	✓	✓	✓	✓
9.1.3.1e Info and relationships – data tables	23	✗	✗	✗	✗	✗	✗
9.1.3.1f Info and relationships – associated table headers	23	✗	✗	✗	✗	✗	✗
9.1.3.1g Info and relationships – layout tables	23	✗	✗	✗	✗	✗	✗
9.1.3.1h Info and relationships – labels programmatically available	23	✗	✗	✗	✗	✓	✗
9.1.3.2 Meaningful sequence	24	✓	✓	✓	✓	✓	✓
9.1.3.3 Sensory characteristics	24	✓	✓	✓	✓	✓	✓
9.1.3.4 Orientation	24	✓	✓	✓	✓	✓	✓
9.1.3.5 Identify input purpose	25	✗	✗	✗	✗	✗	✗
9.1.4 Distinguishable	25						
9.1.4.1 Use of color	25	✓	✓	✓	✓	✓	✓
9.1.4.2 Audio control	25	✗	✗	✗	✗	✗	✗
9.1.4.3 Contrast (minimum)	25	✓	✓	✓	✓	✓	✓
9.1.4.4 Resize text	26	✓	✓	✓	✓	✓	✓
9.1.4.5 Images of text	26	✓	✓	✓	✓	✓	✓
9.1.4.10 Reflow	26	✓	✓	✓	✓	✓	✓
9.1.4.11 Non-text contrast	26	✓	✓	✓	✓	✓	✓
9.1.4.12 Text spacing	27	✓	✓	✓	✓	✓	✓
9.1.4.13 Content on hover or focus	27	✗	✗	✗	✗	✗	✓
9.2.1 Keyboard accessible	27						
9.2.1.1 Keyboard	27	✓	✓	✓	✓	✓	✓
9.2.1.2 No keyboard trap	28	✓	✓	✓	✓	✓	✓
9.2.1.4 Character key shortcuts	28	✓	✓	✓	✓	✓	✓
9.2.2 Enough time	28						
9.2.2.1 Timing adjustable	28	✓	✓	✓	✓	✓	✓
9.2.2.2 Pause, stop, hide	28	✗	✗	✗	✗	✗	✗
9.2.3 Seizures and physical reactions	29						
9.2.3.1 Three flashes or below threshold	29	✓	✓	✓	✓	✓	✓
9.2.4 Navigable	29						
9.2.4.1 Bypass blocks	29	✓	✓	✓	✓	✓	✓
9.2.4.2 Page titled	29	✓	✓	✓	✓	✓	✓
9.2.4.3 Focus order	30	✓	✓	✓	✓	✓	✓
9.2.4.4 Link purpose (in context)	30	✓	✓	✓	✓	✓	✓
9.2.4.5 Multiple ways	30	✗					
9.2.4.6 Headings and labels	30	✓	✓	✓	✓	✓	✓
9.2.4.7 Focus visible	31	✓	✓	✓	✓	✓	✓
9.2.4.11 Focus not obscured (Minimum)	31	✓	✓	✓	✓	✓	✓

9.2.5 Input modalities	31	
9.2.5.1 Pointer gestures	31	
9.2.5.2 Pointer cancellation	31	
9.2.5.3 Label in name	32	
9.2.5.4 Motion actuation	32	
9.2.5.7 Dragging movements	32	
9.2.5.8 Target size (Minimum)	32	
9.3.1 Readable	33	
9.3.1.1 Language of page	33	
9.3.1.2 Language of parts	33	
9.3.2 Predictable	33	
9.3.2.1 On focus	33	
9.3.2.2 On input	33	
9.3.2.3 Consistent navigation	34	
9.3.2.4 Consistent identification	34	
9.3.2.6 Consistent help	34	
9.3.3 Input assistance	34	
9.3.3.1 Error identification	34	
9.3.3.2 Labels or instructions	35	
9.3.3.3 Error suggestion	35	
9.3.3.4 Error prevention (legal, financial, data)	35	
9.3.3.7 Redundant entry	36	
9.3.3.8 Accessible authentication (Minimum)	36	
9.4.1 Compatible	36	
9.4.1.1 Parsing	36	
9.4.1.2 Name, role, value	36	
9.4.1.3 Status messages	37	
11.7 User preferences	37	
11.7 User preferences	37	
11.8 Authoring tools	38	
11.8.2 Accessible content creation	38	
11.8.3 Preservation of accessibility information in transformations	38	
11.8.4 Repair assistance	38	
11.8.5 Templates	38	
12 Documentation and support services	39	
12.1.1 Accessibility and compatibility features	39	
12.1.2 Accessible documentation	39	
12.2.2 Information on accessibility and compatibility features	39	
12.2.3 Effective communication	39	
12.2.4 Accessible documentation	40	

Results by checkpoints

5 Generic requirements

5.2 Activation of accessibility features



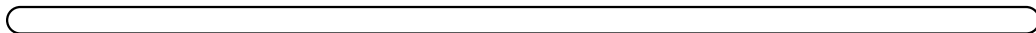
7 pages
conformant

All pages / general comments [link](#)

pass

conformant

5.3 Biometrics

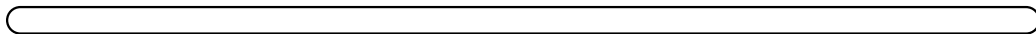


7 pages
not applicable

All pages / general comments [link](#)

not applicable

5.4 Preservation of accessibility information during conversion



7 pages
not applicable

All pages / general comments [link](#)

not applicable

6 ICT with two-way voice communication

6.1 Audio bandwidth for speech

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.2.1.1 RTT communication

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.2.1.2 Concurrent voice and text

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.2.2.1 Visually distinguishable display

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.2.2.2 Programmatically determinable send and receive direction

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.2.2.3 Speaker identification

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.2.2.4 Visual indicator of audio with RTT

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.2.3 Interoperability

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.2.4 RTT responsiveness

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.3 Caller ID

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.4 Alternatives to voice-based services

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.5.2 Resolution

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.5.3 Frame rate

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.5.4 Synchronization between audio and video

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.5.5 Visual indicator of audio with video

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.5.6 Speaker identification with video (sign language) communication

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

7 ICT with video capabilities

7.1.1 Captioning playback

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

7.1.2 Captioning synchronization

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

7.1.3 Preservation of captioning

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

7.1.4 Captions characteristics

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

7.1.5 Spoken subtitles

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

7.2.1 Audio description playback

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

7.2.2 Audio description synchronization

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

7.2.3 Preservation of audio description

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

7.3 User controls for captions and audio description

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.1 Text alternatives

9.1.1.1a Non-text content – controls

7 pages
conformant

All pages / general comments [↗](#)

near pass

conformant

1. 9.1.1.1a/0.1

The alternativ text of the logo "Logo Gemeinde Meerbergen, gehen Sie zur Homepage" should be better "Logo Gemeinde Meerbergen - zur Startseite".

9.1.1.1b Non-text content – images

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.1.1.1c Non-text content – decorative images

7 pages
conformant

Page 1 — Startseite - Mein Termin [↗](#)

pass

conformant

Page 2 — Was benötige ich? [↗](#)

pass

conformant

Page 3 — Wohin soll ich gehen? [🔗](#)

near pass

conformant

1. **9.1.1.1c/3.1**

The `svg` of the back-button should be hidden with `aria-hidden="true"`.

Page 4 — Wartebereich: Noch 1 Tag [🔗](#)

pass

conformant

Page 5 — Anwesenheit bestätigen [🔗](#)

pass

conformant

Page 6 — Warten und Aufruf [🔗](#)

near pass

conformant

1. **9.1.1.1c/6.1**

The close `svg` ("x") of the modal should be hidden with `aria-hidden="true"`.

Page 7 — Ihr Termin ist abgehandelt [🔗](#)

pass

conformant

9.1.1.1d Non-text content – CAPTCHAs

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

9.1.2 Time-based media

9.1.2.1 Audio-only and video-only (prerecorded)

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

9.1.2.2 Captions (prerecorded)

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.2.3 Audio description or media alternative (prerecorded)

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.2.4 Captions (live)

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.2.5 Audio description (prerecorded)

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.3 Adaptable

9.1.3.1a Info and relationships – headings

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.1.3.1b Info and relationships – lists

2 pages
conformant

5 pages
not applicable

Page 1 — Startseite - Mein Termin [↗](#)

pass

conformant

Page 2 — Was benötige ich? [↗](#)

pass

conformant

Page 3 — Wohin soll ich gehen? [↗](#)

not applicable

Page 4 — Wartebereich: Noch 1 Tag [↗](#)

not applicable

Page 5 — Anwesenheit bestätigen [↗](#)

not applicable

Page 6 — Warten und Aufruf [↗](#)

not applicable

Page 7 — Ihr Termin ist abgehandelt [↗](#)

not applicable

9.1.3.1c Info and relationships – quotations

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.3.1d Info and relationships – inline markup

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.1.3.1e Info and relationships – data tables

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.3.1f Info and relationships – associated table headers

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.3.1g Info and relationships – layout tables

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.3.1h Info and relationships – labels programmatically available

1 page

conformant

6 pages

not applicable

Page 1 — Startseite - Mein Termin [↗](#)

not applicable

Page 2 — Was benötige ich? [↗](#)

not applicable

Page 3 — Wohin soll ich gehen? [↗](#)

not applicable

Page 4 — Wartebereich: Noch 1 Tag [↗](#)

not applicable

Page 5 — Anwesenheit bestätigen [↗](#)

not applicable

Page 6 — Warten und Aufruf [↗](#)

pass

conformant

Page 7 — Ihr Termin ist abgehandelt [↗](#)

not applicable

9.1.3.2 Meaningful sequence

7 pages

conformant

All pages / general comments [↗](#)

pass

conformant

9.1.3.3 Sensory characteristics

7 pages

conformant

All pages / general comments [↗](#)

pass

conformant

9.1.3.4 Orientation

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.1.3.5 Identify input purpose

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.4 Distinguishable

9.1.4.1 Use of color

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.1.4.2 Audio control

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.4.3 Contrast (minimum)

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.1.4.4 Resize text

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.1.4.5 Images of text

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.1.4.10 Reflow

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.1.4.11 Non-text contrast

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.1.4.12 Text spacing

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.1.4.13 Content on hover or focus

1 page
conformant

6 pages
not applicable

Page 1 — Startseite - Mein Termin [↗](#)

not applicable

Page 2 — Was benötige ich? [↗](#)

not applicable

Page 3 — Wohin soll ich gehen? [↗](#)

not applicable

Page 4 — Wartebereich: Noch 1 Tag [↗](#)

not applicable

Page 5 — Anwesenheit bestätigen [↗](#)

not applicable

Page 6 — Warten und Aufruf [↗](#)

not applicable

Page 7 — Ihr Termin ist abgehandelt [↗](#)

pass

conformant

9.2.1 Keyboard accessible

9.2.1.1 Keyboard

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.2.1.2 No keyboard trap

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.2.1.4 Character key shortcuts

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.2.2 Enough time

9.2.2.1 Timing adjustable

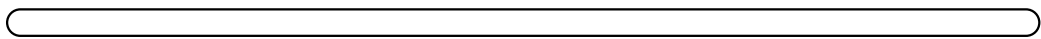
7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.2.2.2 Pause, stop, hide



7 pages
not applicable

All pages / general comments [link](#)

not applicable

9.2.3 Seizures and physical reactions

9.2.3.1 Three flashes or below threshold



7 pages
conformant

All pages / general comments [link](#)

pass

conformant

9.2.4 Navigable

9.2.4.1 Bypass blocks



7 pages
conformant

All pages / general comments [link](#)

pass

conformant

9.2.4.2 Page titled



7 pages
conformant

All pages / general comments [link](#)

pass

conformant

9.2.4.3 Focus order



7 pages
conformant

All pages / general comments [↗](#)

pass	conformant
------	------------

9.2.4.4 Link purpose (in context)



7 pages
conformant

All pages / general comments [↗](#)

pass	conformant
------	------------

9.2.4.5 Multiple ways



7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.2.4.6 Headings and labels



7 pages
conformant

All pages / general comments [↗](#)

pass	conformant
------	------------

9.2.4.7 Focus visible



7 pages
conformant

All pages / general comments [↗](#)

pass	conformant
------	------------

9.2.4.11 Focus not obscured (Minimum)



7 pages
conformant

All pages / general comments [↗](#)

pass	conformant
------	------------

9.2.5 Input modalities

9.2.5.1 Pointer gestures



7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.2.5.2 Pointer cancellation



7 pages
conformant

All pages / general comments [↗](#)

pass	conformant
------	------------

9.2.5.3 Label in name

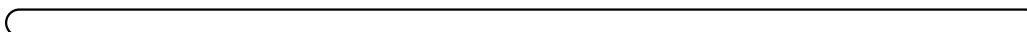


7 pages
conformant

All pages / general comments [link](#)

pass	conformant
------	------------

9.2.5.4 Motion actuation

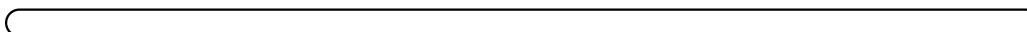


7 pages
not applicable

All pages / general comments [link](#)

not applicable

9.2.5.7 Dragging movements



7 pages
not applicable

All pages / general comments [link](#)

not applicable

9.2.5.8 Target size (Minimum)



7 pages
conformant

All pages / general comments [link](#)

pass	conformant
------	------------

9.3.1 Readable

9.3.1.1 Language of page



7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.3.1.2 Language of parts



7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.3.2 Predictable

9.3.2.1 On focus



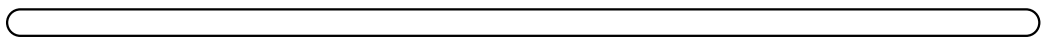
7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.3.2.2 On input



7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.3.2.3 Consistent navigation



7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.3.2.4 Consistent identification



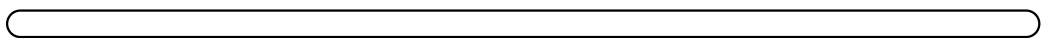
7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.3.2.6 Consistent help



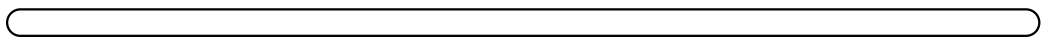
7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.3.3 Input assistance

9.3.3.1 Error identification

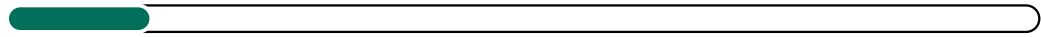


7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.3.3.2 Labels or instructions



1 page conformant **6 pages** not applicable

Page 1 — Startseite - Mein Termin [↗](#)

not applicable

Page 2 — Was benötige ich? [↗](#)

not applicable

Page 3 — Wohin soll ich gehen? [↗](#)

not applicable

Page 4 — Wartebereich: Noch 1 Tag [↗](#)

not applicable

Page 5 — Anwesenheit bestätigen [↗](#)

not applicable

Page 6 — Warten und Aufruf [↗](#)

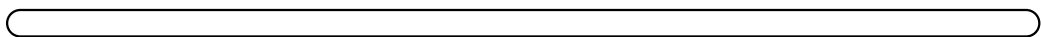
pass

conformant

Page 7 — Ihr Termin ist abgehandelt [↗](#)

not applicable

9.3.3.3 Error suggestion



7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.3.3.4 Error prevention (legal, financial, data)

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.3.3.7 Redundant entry

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.3.3.8 Accessible authentication (Minimum)

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.4.1 Compatible

9.4.1.1 Parsing

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.4.1.2 Name, role, value

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.4.1.3 Status messages

2 pages
conformant

5 pages
not applicable

Page 1 — Startseite - Mein Termin [↗](#)

not applicable

Page 2 — Was benötige ich? [↗](#)

not applicable

Page 3 — Wohin soll ich gehen? [↗](#)

not applicable

Page 4 — Wartebereich: Noch 1 Tag [↗](#)

not applicable

Page 5 — Anwesenheit bestätigen [↗](#)

not applicable

Page 6 — Warten und Aufruf [↗](#)

pass

conformant

Page 7 — Ihr Termin ist abgehandelt [↗](#)

pass

conformant

11.7 User preferences

11.7 User preferences

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

11.8 Authoring tools

11.8.2 Accessible content creation

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

11.8.3 Preservation of accessibility information in transformations

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

11.8.4 Repair assistance

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

11.8.5 Templates

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

12 Documentation and support services

12.1.1 Accessibility and compatibility features

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

12.1.2 Accessible documentation

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

12.2.2 Information on accessibility and compatibility features

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

12.2.3 Effective communication

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

12.2.4 Accessible documentation

7 pages
not applicable

All pages / general comments [🔗](#)

not applicable