

Emily Ras, MSc

Risk Manager at Aruba Airport
Authority N.V.



What If Tomorrow Doesn't Go as Planned? Managing Disruption Before It Manages You

Healthcare professionals dedicate their careers to caring for others, yet many practices and healthcare organizations remain vulnerable to unexpected events that can disrupt operations, impact patient care, and create significant financial and reputational consequences.

What would happen if a key team member suddenly became unavailable? If critical systems went offline? If a cyber incident, natural disaster, utility outage, equipment failure, or other unforeseen event prevented your practice from operating as usual?

This presentation explores the concept of Business Continuity Planning (BCP) through a practical healthcare lens. The session will show why resilience is no longer a concern reserved for large hospitals or multinational organizations. Every healthcare practice, regardless of size, faces risks that can threaten its ability to deliver safe and continuous patient care.

Through real-world examples, practical insights, and easy-to-understand and practical methodologies, participants will gain a better understanding of how disruptions can affect their organizations and what proactive steps can be taken to prepare for them. The session will introduce simple tools and approaches that can help healthcare professionals identify critical processes, assess vulnerabilities, strengthen preparedness, and improve their ability to respond and recover when the unexpected occurs.

Rather than focusing on theory alone, this presentation aims to provide attendees with actionable ideas and a practical starting point for building resilience within their own organizations.

Because when disruption occurs, the question is not whether it will happen...but whether you will be ready.

Keywords: Business Continuity Planning, Operational Preparedness, Risk Assessment, Crisis Management, Risk Management



Quality of Healthcare
CONFERENCE IVA 2026
"Risky Business"