



**QUALITY OF HEALTH CARE
CONFERENCE IVA 2022
'INSPIRE AND BE INSPIRED'**

Date: 25 and 26th of November 2022

Location: Boulevard Events Aruba, Schotlandstraat 45

Program

Entrance Fee: Free

Friday, November 25, 2022

Time	Topic	Speaker
8:00 - 8:30	Registration	
8:30 - 8:35	Opening Conference	H.E. Mr. D. Oduber, BSc. – Minister of Public Health and Tourism
8:35 - 9:00	Introduction	Mrs. mr. D. Pappers-Lopez Penha, ML. Inspector General, Inspectie Volkgezondheid Aruba
9:00 - 9:30	Keynote Presentation: Leadership	Mr. J. R. Rajnherc, MD, Pediatrician & Director of Instituto Medico San Nicolas (ImSan)
9:35 - 10:05	Leadership: Best Practices & Lessons Learned	Ms. P. Tjon Kon Sang, MD - General Practitioner & Member of Huisartsen Vereniging Aruba (HAVA)
10:05 - 10:25 (20 min.)	Coffee Break	
10:25- 10:55	Keynote Presentation: Organizing Quality of Health Care	Mr. Prof. A.J. Duits, Medical Immunologist Red Cross Blood Bank Foundation Curaçao



11:00 - 11:30	Organizing Quality of Health Care: Best Practices & Lessons Learned	<ul style="list-style-type: none">• Mr. B. de Vries, Optometrist at The Specialist & Member of Arubaanse Optiek en Optometrie Vereniging (AOOV)• Mr. D. Leslie, Optometrist at Optica Leslie & Chairperson of AOOV
11:35 - 12:05	Organizing Quality of Health Care: Best Practices & Lessons Learned	Mr. J. Busari, MD, MHPE, PhD, CCPE - Consultant Pediatrician & Dean, HOH Academy Member of ASHA (Asociacion di Specialista Aruba), Member of the AVSD (Arubaanse Vereniging van Specialisten in Dienstverband)
12:05 - 1:05 (1 hour)	Lunch Break	
1:05 - 1:25	Registration	
1:25 - 1:55	Keynote Presentation: The Learning Organization	Mr. D. Lacle, MD - Hospital physician, KNMG/Hospitalist Dr. Horacio Oduber Hospital Aruba Member of ASHA (Asociacion di Specialista Aruba), Member of the AVSD (Arubaanse Vereniging van Specialisten in Dienst- verband), Chairperson of the zorgcalamiteiten commissie (ZCC), Chairperson of the centraal opleidingscommissie (COC)



2:00 - 2:30	The Learning Organization: Best Practices & Lessons Learned	Ms. J. Mora, BSN - Coördinator Praktijkondersteuner Huisartsenzorg (POH)/ Vicepresident of POH297. Stichting Wit Gele Kruis Aruba.
2:30 – 2:50 (20 min.)	Coffee Break	
2:50 - 3:20	Keynote Presentation: Brilliant Failures in Health Care	<ul style="list-style-type: none">• Mr. Paul Iske, Chief Failure Officer, Institute of Brilliant Failures• Mrs. C. Rosa-Fingal, MSc. – Inspector of Health, Inspectie Volksgezondheid Aruba
3:25 - 4:00	Summary and Closing	<ul style="list-style-type: none">• Mrs. C. Rosa-Fingal, MSc.• Mrs. mr. D. Pappers-Lopez Penha, ML.



Saturday, November 26, 2022

Time	Topic	Speaker
8:00 - 8:30	Registration	
8:30 - 8:40	Opening	Mrs. mr. D. Pappers-Lopez Penha, ML. Inspector General, Inspectie Volksgezondheid Aruba
8:45 - 9:15	Keynote Presentation: Communication in Health Care	Mrs. N. Willems-Antersijn, Human Resources and Organizational Management & Founder of MOMAX Trainings & More
9:20 - 9:50	Communication in Health Care: Best Practices & Lessons Learned	Ms. S. Hernandez, MSc. in Psychology – Psychologist at Bureau Multidisciplinair Centrum & Member of AAPO (Asociacion Arubano di Psicologo y Ortopedagogo)
9:55 - 10:25	Communication in Health Care: Best Practices & Lessons Learned	Mr. R. Alofs, MSc. Movement Science Specialist & Physio and Handtherapist at PhysioClinic Helmeyer & Alofs & Member of AVF (Arubaanse Vereniging van Fysiotherapeuten)
10:25- 10:45 (20 min.)	Coffee Break	
10:45 - 11:15	Keynote Presentation: Collaboration in Health Care	Mr. J. van Trigt, MD - General Practitioner & Chairperson of Huisartsen Vereniging Aruba (HAVA)
11:20 - 11:50	Collaboration in Health Care: Best Practices & Lessons Learned	Ms. X. Woorts, Midwife at Duna Lus & Member of Vereniging van Verloskundigen Aruba (VAA)
11:55 - 12:25	Collaboration in Health Care: Best Practices & Lessons Learned	Mr. C. Yagua Velasquez, MD, MBA, MHA – Chairperson of Vereniging Private Laboratoria Aruba (VPLA) & Managing Director of MedLab Aruba



12:30 - 1:00	Summary, agreements, Closing	<ul style="list-style-type: none">• Mrs. C. Rosa-Fingal, MSc.• Mrs. mr. D. Pappers-Lopez Penha, ML.
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