

Program

8:00 - 8:30	Registration
8:30 - 8:40	Welcome
8:40 - 8:50	Opening & Healthcare Vision Aruba Minister of Tourism & Public Health Mr. D. Oduber
8:50 - 9:15	Transforming Industry Standards: The Journey of Bucuti & Tara Beach Resort by Crescenzia Biemans, LLM.
9:15 - 9:45	The Pursuit of Quality in Healthcare by Marianne Eelens, MSc
9:45 - 10:15	Quality Regulation in Aruba's Healthcare System by Jayburtt Dijkhoff, PhD.
10:15 - 10:30	Coffee Break
10:40 - 11:10	Quality Assurance: The Perspective of a Jeweler by Olga Rodriguez-Zuluaga, MSc.
11:15 - 11:45	Enhancing Care Through Quality Systems by Dasha van Grinsven-Dubero, MSc.
11:50 - 12:20	Connecting the Dots of Quality in Healthcare by Cheryl Rosa-Fingal, MSc.
12:30 - 1:30	Lunch Break
13:40 - 14:10	Break Out Session 1
14:15 - 14:45	Break Out Session 2
14:50 - 15:20	Break Out Session 3
15:20 - 15:35	Coffee Break
15:40 - 16:10	Break Out Session 4
16:15 - 16:30	Break Out Sessions Lessons Learned (main room)
16.35 - 16:45	Closing

*Attendees will have the opportunity to attend all 4 breakout sessions as they switch from rooms.

Room A: The Pursuit of Quality with Marianne Eelens, MSc & Crescenzia Biemans, LLM

Room B: Regulating Quality in Healthcare with Cheryl Rosa-Fingal, MSc & Jayburtt Dijkhoff, PhD.

Room C: Enhancing Care Through Quality Systems with Dasha van Grinsven-Dubero, MSc & Adrienne Tromp, MSc

Room D: Quality in Perspective with Olga Rodriguez-Zuluaga, MSc