



Microsoft Accessibility Conformance Report

WCAG 2.1 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: SharePoint Online

Platform: Web

Report Date: January 11, 2025

Product Description: SharePoint Online is a cloud-based service, hosted by Microsoft, that can be used by individuals, teams, and organizations to intelligently discover, share, and collaborate on content from anywhere and on any device.

This document does not cover Classic SharePoint, SharePoint Lists, the Stream video player found in the Stream Web Part, or the Video and Audio Player in Document Libraries. For those experience, see their respective Conformance Statements (For SharePoint Lists, see the Microsoft List Conformance Statement).

Contact Information: [Enterprise Disability Desk](#)

Website: [Microsoft Accessibility](#)

Evaluation Methods Used

Microsoft uses established industry standards, including the Web Content Accessibility Guidelines, Section 508, and EN 301 549, to guide product evaluation during development and throughout the product lifecycle. Microsoft's accessibility evaluation assessments incorporate a variety of measures, which can include: (i) conducting automated testing using a variety of proprietary and external tools; (ii) performing inspection and manual testing with a keyboard and adaptive technologies, such as screen readers and speech recognition software; and (iii) testing by individuals with disabilities. Conformance to the accessibility standards documented in this Conformance Report was evaluated according to the [Department of Homeland Security Trusted Tester Program](#).

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard / Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.1	Level A: Yes Level AA: Yes Level AAA: No

Terms

The terms used in the Conformance Level information are defined as follows:

- Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG 2.0 Level AAA.

Note: For criteria marked "Supports," substantial conformance with the criterion by the product or service has been determined through the Evaluation Testing, which includes a mix of automated and manual testing, as described above.

Note: In the tables below, for all criteria marked "Not Applicable," the specific feature covered by that criterion is not part of the product. For example:

- If pre-recorded audio-only or video-only content is not part of a product, then WCAG criterion 1.2.1 Audio-only and Video-only (Prerecorded) will be marked "Not Applicable."

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Not all elements have alternate text or a role of "none" or "presentation".
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	All video and audio requirements are dependent on the player used to embed the video or audio. For more details on the videos embedded with the Stream Web Part, see the Conformance Statements for Microsoft Stream
1.2.2 Captions (Prerecorded) (Level A)	Supports	All video and audio requirements are dependent on the player used to embed the video or audio. For more details on the videos embedded with the Stream Web Part, see the Conformance Statements for Microsoft Stream
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	
1.3.1 Info and Relationships (Level A)	Partially Supports	- Screen reader does not recognize titles of collapsible sections as headings, whether collapsed or expanded. - Screen reader doesn't announce the associated information for the Approvers field, only the suggestion-related information. - The label "Choose your response" is not announced by the screen reader when focus lands on the field. - Carousel controls are not implemented correctly, causing issues. - Screen reader fails to announce the Approvers edit field information for "Create a Page Approval Flow". - Screen reader does not announce information or confirmation after applying 'Bold', 'Italic', or 'Underline' options using shortcut keys. - Screen reader announces incorrect info as 'Table 0 by 0' when focus lands on a cell after inserting a

Criteria	Conformance Level	Remarks and Explanations
		table in the Text web part. - Screen reader does not announce instruction message information present in the toolbar pane at the Text web part. - Screen reader doesn't announce the shortcut key for menu items present in the arrangement toolbar at the Text web part. - The label "Attention required" is not associated with the 'Expand/Collapse' button in the dialog box for the 'Page Diagnostics for SharePoint' tool. - Screen reader does not announce search result information when searching for "Stock images" in the search field. - There is no proper accessible label name for the navigation landmark in the "Pick a folder" dialog box. - Table is not implemented properly inside the text web part.
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Partially Supports	Ping information under 'Network Trace' is conveyed only using color for the 'Page Diagnostics for SharePoint' tool.
1.4.2 Audio Control (Level A)	Supports	All video and audio requirements are dependent on the player used to embed the video or audio. For more details on the videos embedded with the Stream Web Part, see the Conformance Statements for Microsoft Stream
2.1.1 Keyboard (Level A)	Partially Supports	- Info icon beside the Quick access in the Document Library is not accessible with the keyboard. - Users are unable to select font color in the Text web part of SharePoint from the colors in the font size pane with the keyboard. - Toolbar of the image inserted in the Text web

Criteria	Conformance Level	Remarks and Explanations
		part is not accessible with the keyboard. - Keyboard focus indicator is not visible for 'Add a web part control' in the SharePoint site creation flow. - Keyboard focus does not land on the clear button in the search field in the Stock images section. - Pressing 'ESC key' to close expanded mode of 'Paragraph style' control closes the entire toolbar.
2.1.2 No Keyboard Trap (Level A)	Partially Supports	Keyboard focus is stuck on the 'Stock Images' page, not moving to the left pane 'Menu items' and 'Close button'.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	
2.2.1 Timing Adjustable (Level A)	Not Applicable	
2.2.2 Pause, Stop, Hide (Level A)	Partially Supports	Play/Pause buttons are not implemented for automatically moving images on the page.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Partially Supports	- Focus order is incorrect after activating 'Add new connection' for Create a Page Approval Flow. - Pressing 'ESC' key closes the entire dialog, losing focus for Create a Page Approval Flow. - Keyboard focus is lost when closing the insert image dialog with the cancel button or esc key. - Keyboard focus order is not logical after activating the edit button from the navigation bar. - Keyboard focus does not return to the triggered control after closing the More (...) button popup with the esc key.
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	- Visual and programmatic names are not the same for 'Show command bar and show see all' toggle

Criteria	Conformance Level	Remarks and Explanations
		switch in the document library property pane. - Visual and programmatic names are not the same for 'Learn more' link in the property pane.
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Partially Supports	- Focus jumps out from the "Page diagnostics for SharePoint" dialog after pressing the "Start" button. - Keyboard focus moves inside the 'Full width section' via 'shift+ Tab' key in edit mode.
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports	
4.1.1 Parsing (Level A)	Supports	
4.1.2 Name, Role, Value (Level A)	Partially Supports	- Screen reader does not announce the name and role for 'Image' in the 'Image' web part. - Name is not defined for the 'X' button while navigating under the errors for 'Page Diagnostics for SharePoint' tool. - No name is defined for the clear button in the search field in the Document Library. - Screen reader is not announcing the selected/not-selected state information for 'Button alignments' in the property pane. - Screen reader does not announce the selected/non-selected states of rows while navigating using the down arrow key in the table rows.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	All video and audio requirements are dependent on the player used to embed the video or audio.

Criteria	Conformance Level	Remarks and Explanations
		For more details on the videos embedded with the Stream Web Part, see the Conformance Statements for Microsoft Stream
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	
1.3.4 Orientation (Level AA 2.1 only)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	- Some elements have insufficient color contrast on the SharePoint page and 'Page Diagnostics for SharePoint' tool. - In the document library, some elements don't have sufficient contrast ratio. - Links in the Event web part property pane don't have sufficient contrast ratio.
1.4.4 Resize text (Level AA)	Does Not Support	Users are unable to edit the SharePoint page at 200%.
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 only)	Does Not Support	- SharePoint does not allow users to edit the SharePoint page at 400%. - At 400% zoom, 'Sign in with different account' button is truncated, and the scroll bar is not present on the account manager popup for mouse users. - At 400% zoom, users are unable to see file names or any content in the Hero web part at reflow.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Partially Supports	- For SPO Pages app opened via Teams, color contrast ratio for selected elements does not meet the required ratio. - Focus indicator is not properly visible due to insufficient color contrast on the SharePoint page.
1.4.12 Text Spacing (Level AA 2.1 only)	Partially Supports	The placeholder value "Add your call-to-action text here" is truncated after applying text spacing for the "Call to Action" web part.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Partially Supports	Focus indicator is not visible on the "Switch to other library on this site" dropdown button.
3.1.2 Language of Parts (Level AA)	Does Not Support	- SharePoint does not provide a way for page authors to set the language of specific parts of the page. - There should be a way for the 'Quick links' web part to define the language for non-English content. - There should be a way for the 'Image' web part to define the language for non-English content (caption/text over image).
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	
4.1.3 Status Messages (Level AA 2.1 only)	Partially Supports	Screen reader doesn't announce the error message after running 'Page Diagnostics for SharePoint' tool.

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Evaluated	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Evaluated	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Evaluated	
1.2.9 Audio-only (Live) (Level AAA)	Not Evaluated	
1.3.6 Identify Purpose (Level AAA 2.1 only)	Not Evaluated	
1.4.6 Contrast (Enhanced) (Level AAA)	Not Evaluated	
1.4.7 Low or No Background Audio (Level AAA)	Not Evaluated	
1.4.8 Visual Presentation (Level AAA)	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
1.4.9 Images of Text (No Exception) (Level AAA)	Not Evaluated	
2.1.3 Keyboard (No Exception) (Level AAA)	Not Evaluated	
2.2.3 No Timing (Level AAA)	Not Evaluated	
2.2.4 Interruptions (Level AAA)	Not Evaluated	
2.2.5 Re-authenticating (Level AAA)	Not Evaluated	
2.2.6 Timeouts (Level AAA 2.1 only)	Not Evaluated	
2.3.2 Three Flashes (Level AAA)	Not Evaluated	
2.3.3 Animation from Interactions (Level AAA 2.1 only)	Not Evaluated	
2.4.8 Location (Level AAA)	Not Evaluated	
2.4.9 Link Purpose (Link Only) (Level AAA)	Not Evaluated	
2.4.10 Section Headings (Level AAA)	Not Evaluated	
2.5.5 Target Size (Level AAA 2.1 only)	Not Evaluated	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)	Not Evaluated	
3.1.3 Unusual Words (Level AAA)	Not Evaluated	
3.1.4 Abbreviations (Level AAA)	Not Evaluated	
3.1.5 Reading Level (Level AAA)	Not Evaluated	
3.1.6 Pronunciation (Level AAA)	Not Evaluated	
3.2.5 Change on Request (Level AAA)	Not Evaluated	
3.3.5 Help (Level AAA)	Not Evaluated	
3.3.6 Error Prevention (All) (Level AAA)	Not Evaluated	

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Microsoft regularly updates its websites and provides new information about the accessibility of products as that information becomes available.

Customization of the product voids this conformance statement from Microsoft. Customers may make independent conformance statements if they have conducted due diligence to meet all relevant requirements for their customization.

Please consult with Assistive Technology (AT) vendors for compatibility specifications of specific AT products.

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