

Civic integration programme in 9 steps



COA
Central Agency for the Reception of Asylum Seekers



Regional Social Service (RSD)



Dutch Council for Refugees

Regionale Sociale Dienst
KROMME RIJN HEUVELRUG

Arrival and stay azc



1

Connection municipality and RSD



2

Introduction RSD and COA



3

Start Broad Intake



Integration activities



4

Housing, welcome to your municipality!



5

Start social support

- Housing
- Income
- School for children
- General practitioner
- Other practical matters



6

Continuation Broad Intake: learning potential test



7

Civic Integration and Participation Plan (PIP) and start of civic integration programme

- Learning pathway
- Labour Market and Participation module
- Participation declaration process
- Financial assistance
- Work and participation



8

Learning pathway and participation

- School and work
- Progress interviews



9

Exam or final interview: civic integration programme completed!



Civic integration programme in 9 steps



Step 1: Connection municipality and RSD

You find out which municipality you will be living in. You will also get the first letter from the RSD. This is an invitation for an introductory meeting.

Step 2: Introduction RSD and COA

You meet the contact person of the RSD and the supervisor from the COA. They explain how the civic integration programme will proceed. They want to get to know you better.

Step 3: Start Broad Intake

Together with you, the RSD explores which form of civic integration programme suits you. We discuss this during the Broad Intake, together with you and your social supervisor from the Dutch Council for Refugees. The start of the Broad Intake is a discussion about your possibilities. Who are you, what are your possibilities and what do you hope for?

Step 4: Housing, welcome to your municipality!

You are given housing and you move to your new municipality.

Step 5: Start social support

After your move, you will need to arrange a lot of things: registration with a general practitioner, furnish your home, insurance, etc. Your social supervisor will help you.

Step 6: Continuation Broad Intake: learning potential test

After your move, your civic integration programme can nearly begin. First, you do a test. This shows which learning pathway is suited to you. This is the last part of the Broad Intake. After this learning potential test, you and the RSD choose a learning pathway.

Step 7: Civic Integration and Participation Plan (PIP) and start of civic integration programme

Together with the RSD, you make a plan: the Civic Integration and Participation Plan (PIP). In this plan, you make agreements with the RSD about your learning pathway and participation. For example, about a job or voluntary work. Now your civic integration programme starts.

Step 8: Learning pathway and participation

You take classes about the Dutch language and society. You also take part in Dutch society through school, work, voluntary work or other activities. You regularly discuss your progress with the contact person from the RSD.

Step 9: Exam or final interview: civic integration programme completed!

At the end of your civic integration programme, you do an exam or have a final interview with the RSD. You are then given a diploma or certificate. Congratulations, you have completed your civic integration programme!

What is:

Broad Intake

You have conversations with the contact person from the RSD and your social supervisor from the Dutch Council for Refugees about your personal situation. You also take a test to see which learning pathway is suited to you. This is called the learning potential test.

Learning potential test

This test shows which learning pathway is suited to you. This is part of the Broad Intake.

Civic Integration and Participation Plan (PIP)

This plan contains all the agreements you make about your civic integration programme. You make these agreements with the RSD.

Learning pathways

You are given language classes at your level. There are three learning pathways.

- **B1 pathway:** you learn the language at level B1. That is a good start for (voluntary) work.
- **The Education pathway:** this is a preparation for a study programme in the Netherlands. You learn the language and other school subjects so that you can enrol in a study programme.
- **The Self-Reliance Pathway (Z pathway):** you learn to be self-sufficient in the Netherlands.

Financial assistance

In the first six months, the RSD manages your most important financial matters. You don't need to do this by yourself. After six months, you will start managing your own finances. Your social supervisor will help you. In a course, RSD teaches you about financial matters.

Labour Market and Participation (MAP) module

This is a course about the Dutch labour market. You learn about working in the Netherlands. You will also do a minimum of 40 hours' internship or work.

Participation statement process (PVT)

This is a course in your own language about important Dutch values: freedom, equality, solidarity and participation.

Who does what?

COA (Central Agency for the Reception of Asylum Seekers)

- The COA has arranged your place in the azc.
- In the azc (asylum seekers' centre), the COA gives classes about Dutch society: the pre-integration programme.
- The COA will work with the municipal authorities to help you with your move from the AZC to a new house in your municipality.



RSD (Regional Social Service Kromme Rijn Heuvelrug)

- Together with the RSD, you choose which learning pathway best suits you, during the Broad Intake.
- The RSD helps you find suitable (voluntary) work.
- If you don't work, you will receive an allowance from the RSD. The RSD then also manages your most important financial matters.
- The RSD checks that you are focusing on your civic integration programme.
- At the end of the Z pathway, you have a final interview with the RSD.
- At the RSD, you have a regular contact person.



Dutch Council for Refugees

- You meet someone from the Dutch Council for Refugees during the Broad Intake: your social supervisor.
- Your supervisor helps you arrange important matters, for example housing, work, the general practitioner or the school for your children.
- You can ask your supervisor any questions about living in the Netherlands and practical matters.

DUO (Education Executive Agency)

- DUO checks whether you complete your civic integration programme.
- At the end of the B1 or Education pathway, you take a B1 exam at DUO.



Sagènn: language school for B1 and Z pathway

- Sagènn teaches the Dutch language.
- Sagènn prepares you for the exam or final interview.

