



How to Introduce Yourself to Households During the 2023 Census

Hello, my name is **Jacintha Martins**. I work as an interviewer at the Central Bureau of Statistics, CBS. (Show your ID card.) I'm here to ask you and your family some questions for the Census.

Explaining the purpose of the Census:

1. Counting the current number of inhabitants and dwellings in Curaçao
2. Obtaining an up-to-date picture of the demographic and socio-economic situation in Curaçao
3. Gathering more accurate data to enable institutions in the public sector, the private sector, and ourselves as individuals to make decisions in a more effective and responsible manner, contributing to our island's continued development.

Are you available at this time for the interview?

1. If the answer is "yes,"

Yes: You may start the interview procedure.

2. If the answer is "no,"

Explain once again the importance of participating in the Census (refer to the objectives mentioned above).

3. If the answer is still "no,"

Can we make an appointment for another time/day?

- a. If the answer is "yes,"

Proceed to make the appointment with the respondent

b. If the answer to this question is once again “no,”

and it doesn't seem likely that you will be able to convince the “respondent,” mark the “respondent's” household as determinedly refusing to take part in the Census (“Firm Refusal”).

Explaining the CBS's mission

If the “respondent” asks you to explain the Central Bureau of Statistics' mission:

The Central Bureau of Statistics informs the community about the demographic, social and economic situation of Curaçao, by providing statistical information.

If the respondent has doubts about the interviewer

If the “respondent” doubts that the interviewer is really from the CBS:

Show your ID so the respondent can see your picture, first and last name. Then, kindly ask the respondent to scan the QR code on the ID to confirm that you are part of the CBS team.

If the respondent would have difficulty scanning the QR code, you can ask him/her to call the CBS at 839 2300/520 2227 to confirm that you, the interviewer, are part of the CBS team.

If the “respondent” asks whether it is mandatory to participate in the Census

If the “respondent” asks whether it is mandatory to participate in the Census:

Mention that all persons are required by law to cooperate with CBS investigations and that there are penalties for failure to do so. However, do not present this information in a threatening tone. Simply explain that this obligation exists to ensure that the CBS can obtain as many responses as possible, which will make the results of the investigation more reliable. Refer to the Statistics Act (PB 2011, no. 19). If the respondent wishes to read the provision for himself/herself, he/she can download it here: [Statistics Act 2011 no. 19 \(Statistieklandsverordening PB, 2011 no.19\) | Central Bureau of Statistics Curaçao \(cbs.cw\)](#).

If the respondent asks a question regarding anonymity

If the respondent asks a question about the anonymity of the Census:

Mention section 5 of the Statistics Act (PB 2011, no. 19).

[Statistics Act of 2011 no. 19 \(Statistieklandsverordening PB, 2011 no.19\) | Central Bureau of Statistics Curaçao \(cbs.cw\)](#)

4. At the end of the interview, thank the person and/or family for their participation;

Thank you very much. Your cooperation is greatly appreciated. The results of the CBS Census will be published in the media and on the CBS website: www.cbs.cw.