BIK BITV Test

09.09.2025

Audit report
BIK BITV-Test + WCAG 2.2 (Web)
Meinen Termin vereinbaren

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according to BITV 2.0 / EN 301 549 + WCAG 2.2

To HTML audit report

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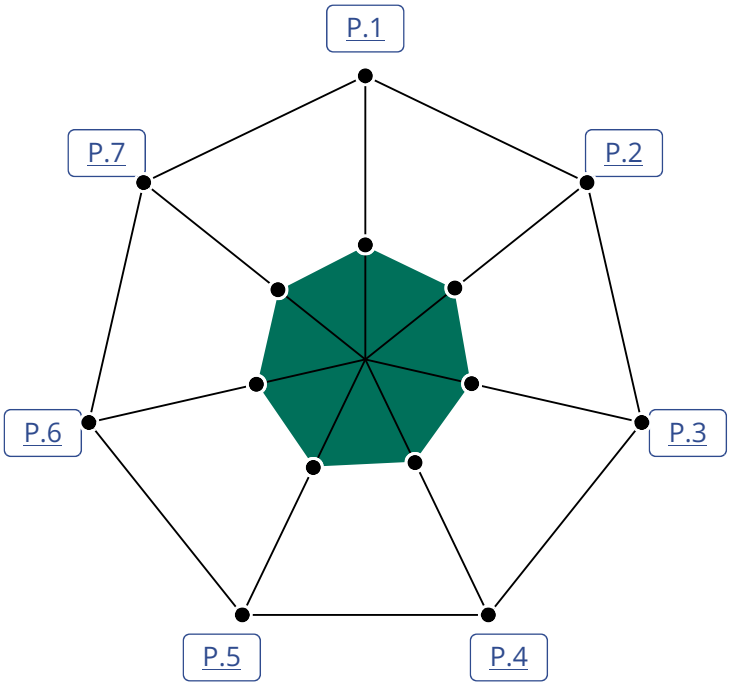
BIK BITV-Test + WCAG 2.2 (Web): Meinen Termin vereinbaren

according to BITV 2.0 / EN 301 549 + WCAG 2.2



Project details

URL	https://bitv.meinenterminvereinbaren.de/
Audit period	13.08.2025 - 09.09.2025
Date of audit report	09.09.2025
Test centre	TWIN CUBES GmbH
Tester	Sascha Noack
Type of audit	Fit for publication
Results	7 of 7 pages of the independent, representative page sample were assessed as BITV / EN 301 549 compliant.

7 pages
conformant

General information on the audit commissioned

Customer	JCC Software GmbH
Scope of the audit	7 pages are tested in detail.
Standard	BITV 2.0 (May 2019) / applicable standard EN 301 549 (PDF) WCAG 2.2
Test procedure	BIK BITV test (web), according to EN 301 549 + WCAG 2.2
Test environment	List of tools used in BITV test + WCAG 2.2 (web)
Validity	The audit result only applies to the page sample tested, not to the entire website.
Page sample	The page sample was determined by the test centre and is representative.
Publication	The audit report can be published.

Conformance and rating approach

Note on the conformance statement

The BITV test (web) is based on Barrierefreie-Informationstechnik-Verordnung (BITV 2.0) of May 21 2019 which in turn references the EN 301 549 V3.2.1 (PDF). In addition to the WCAG 2.1 criteria for web content, the European Standard EN 301 549 specifies further mandatory requirements (see Annex A, Table A.1 (PDF)). These have been included in the BITV test since 01.03.2021. The BITV test + WCAG 2.2 (web) includes the six new requirements of WCAG 2.2 on Level AA, which are expected to be included in the next version of EN 301 549.

- A website is considered compliant with BITV 2.0 when it conforms to all requirements of EN 301 549 that are applicable for web content.
- If on any page, any checkpoints of the BITV / EN 301 549 test is rated as "partial pass" or worse for a page, then this page cannot be considered BITV compliant.
- The conformance statement only applies to pages tested. It cannot be ruled out that errors may exist on pages that are not part of the page sample.

Note on the rating approach

The EN 301 549 specifies 88 requirements for web content, WCAG 2.2 contains 6 new requirements (Level AA). These 94 requirements are implemented in BIK BITV test + WCAG 2.2 (web) as 104 checkpoints. The number of checkpoints differs from the number of requirements since some requirements are implemented as a range of separate checkpoints.

- If one requirement is covered by several checkpoints, the results of the individual checkpoints are aggregated in the final report.

- If any checkpoint is assessed as „fail“, the requirement that includes it also fails, even if other checkpoints of this requirement pass.

Page sample of the audit commissioned

Page 1 — Schritt 1 - Dienstleistung(en)
Informationen zu Ihrem Termin - JCC Software GmbH

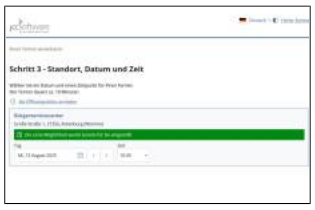
URL: https://bitv.meinenterminvereinbaren.de/

Page 2 — Schritt 1 - Dienstleistung(en) - Personalausweis beantragen
Dienstleistung(en) - JCC Software GmbH

URL: https://bitv.meinenterminvereinbaren.de/

Page 3 — Schritt 2 - Benötigte Unterlagen
Benötigte Unterlagen - JCC Software GmbH

URL: https://bitv.meinenterminvereinbaren.de/



Page 4 — Schritt 3 - Standort, Datum und Zeit
Standort, Datum und Zeit - JCC Software GmbH

URL: https://bitv.meinenterminvereinbaren.de/

Page 5 — Schritt 4 - Ihre Daten
Ihre Daten - JCC Software GmbH

URL: https://bitv.meinenterminvereinbaren.de/

Page 6 — Schritt 5 - Zusammenfassung
Zusammenfassung - JCC Software GmbH

URL: https://bitv.meinenterminvereinbaren.de/

Page 7 — Informationen zu Ihrem Termin

Informationen zu Ihrem Termin - JCC Software GmbH

URL: https://bitv.meinenterminvereinbaren.de/

Comments

Comments on the audit commissioned

Basic level of accessibility support: Common web browsers and assistive technologies. Techniques used: In conducting this study, it was assumed that all W3C techniques are supported and may therfore be used. See: www.w3.org/WAI/WCAG22/Techniques User agents: Google Chrome, version 136 (primary), Mozilla Firefox, version 139, Microsoft Edge, version 136, NVDA in combination with Mozilla Firefox.

Overview of results

Checkpoint	Page	1	2	3	4	5	6	7
5 Generic requirements	12							
5.2 Activation of accessibility features	12	✓						
5.3 Biometrics	12							
5.4 Preservation of accessibility information during conversion	12							
6 ICT with two-way voice communication	12							
6.1 Audio bandwidth for speech	12							
6.2.1.1 RTT communication	13							
6.2.1.2 Concurrent voice and text	13							
6.2.2.1 Visually distinguishable display	13							
6.2.2.2 Programmatically determinable send and receive direction	13							
6.2.2.3 Speaker identification	14							
6.2.2.4 Visual indicator of audio with RTT	14							
6.2.3 Interoperability	14							
6.2.4 RTT responsiveness	14							
6.3 Caller ID	15							
6.4 Alternatives to voice-based services	15							
6.5.2 Resolution	15							
6.5.3 Frame rate	15							
6.5.4 Synchronization between audio and video	16							
6.5.5 Visual indicator of audio with video	16							
6.5.6 Speaker identification with video (sign language) communication	16							
7 ICT with video capabilities	16							
7.1.1 Captioning playback	16							
7.1.2 Captioning synchronization	17							
7.1.3 Preservation of captioning	17							
7.1.4 Captions characteristics	17							
7.1.5 Spoken subtitles	17							
7.2.1 Audio description playback	18							
7.2.2 Audio description synchronization	18							
7.2.3 Preservation of audio description	18							
7.3 User controls for captions and audio description	18							
9.1.1 Text alternatives	19							
9.1.1.1a Non-text content – controls	19	✓	✓	✓	✓	✓	✓	✓
9.1.1.1b Non-text content – images	19	✓	✓	✓	✓	✓	✓	✓
9.1.1.1c Non-text content – decorative images	19	✓	✓	✓	✓	✓	✓	✓
9.1.1.1d Non-text content – CAPTCHAs	19							
9.1.2 Time-based media	20							
9.1.2.1 Audio-only and video-only (prerecorded)	20							
9.1.2.2 Captions (prerecorded)	20							
9.1.2.3 Audio description or media alternative (prerecorded)	20							
9.1.2.4 Captions (live)	20							
9.1.2.5 Audio description (prerecorded)	21							

Checkpoint	Page	1	2	3	4	5	6	7
9.1.3 Adaptable	21							
9.1.3.1a Info and relationships – headings	21	✓	✓	✓	✓	✓	✓	✓
9.1.3.1b Info and relationships – lists	21	✓	✓	✓	⊘	⊘	✓	✓
9.1.3.1c Info and relationships – quotations	22	⊘	⊘	⊘	⊘	⊘	⊘	⊘
9.1.3.1d Info and relationships – inline markup	22	✓	✓	✓	✓	✓	✓	✓
9.1.3.1e Info and relationships – data tables	23	⊘	⊘	⊘	✓	⊘	⊘	⊘
9.1.3.1f Info and relationships – associated table headers	24	⊘	⊘	⊘	⊘	⊘	⊘	⊘
9.1.3.1g Info and relationships – layout tables	24	⊘	⊘	⊘	⊘	⊘	⊘	⊘
9.1.3.1h Info and relationships – labels programmatically available	24	✓	✓	⊘	✓	✓	✓	✓
9.1.3.2 Meaningful sequence	25	✓	✓	✓	✓	✓	✓	✓
9.1.3.3 Sensory characteristics	25	✓	✓	✓	✓	✓	✓	✓
9.1.3.4 Orientation	25	✓	✓	✓	✓	✓	✓	✓
9.1.3.5 Identify input purpose	25	⊘	⊘	⊘	⊘	✓	⊘	⊘
9.1.4 Distinguishable	26							
9.1.4.1 Use of color	26	✓	✓	✓	✓	✓	✓	✓
9.1.4.2 Audio control	26	⊘	⊘	⊘	⊘	⊘	⊘	⊘
9.1.4.3 Contrast (minimum)	26	✓	✓	✓	✓	✓	✓	✓
9.1.4.4 Resize text	27	✓	✓	✓	✓	✓	✓	✓
9.1.4.5 Images of text	27	⊘	⊘	⊘	⊘	⊘	⊘	⊘
9.1.4.10 Reflow	27	✓	✓	✓	✓	✓	✓	✓
9.1.4.11 Non-text contrast	27	✓	✓	✓	✓	✓	✓	✓
9.1.4.12 Text spacing	28	✓	✓	✓	✓	✓	✓	✓
9.1.4.13 Content on hover or focus	28	⊘	⊘	⊘	⊘	⊘	⊘	⊘
9.2.1 Keyboard accessible	28							
9.2.1.1 Keyboard	28	✓	✓	✓	✓	✓	✓	✓
9.2.1.2 No keyboard trap	28	✓	✓	✓	✓	✓	✓	✓
9.2.1.4 Character key shortcuts	29	✓	✓	✓	✓	✓	✓	✓
9.2.2 Enough time	29							
9.2.2.1 Timing adjustable	29	✓	✓	✓	✓	✓	✓	✓
9.2.2.2 Pause, stop, hide	29	⊘	⊘	⊘	⊘	⊘	⊘	⊘
9.2.3 Seizures and physical reactions	29							
9.2.3.1 Three flashes or below threshold	29	✓	✓	✓	✓	✓	✓	✓
9.2.4 Navigable	30							
9.2.4.1 Bypass blocks	30	✓	✓	✓	✓	✓	✓	✓
9.2.4.2 Page titled	30	✓	✓	✓	✓	✓	✓	✓
9.2.4.3 Focus order	30	✓	✓	✓	✓	✓	✓	✓
9.2.4.4 Link purpose (in context)	30	✓	✓	✓	✓	✓	✓	✓
9.2.4.5 Multiple ways	31				⊘			
9.2.4.6 Headings and labels	31	✓	✓	✓	✓	✓	✓	✓
9.2.4.7 Focus visible	31	✓	✓	✓	✓	✓	✓	✓
9.2.4.11 Focus not obscured (Minimum)	31	✓	✓	✓	✓	✓	✓	✓

Checkpoint	Page	1	2	3	4	5	6	7
9.2.5 Input modalities	32							
9.2.5.1 Pointer gestures	32	☐	☐	☐	☐	☐	☐	☐
9.2.5.2 Pointer cancellation	32	☑	☑	☑	☑	☑	☑	☑
9.2.5.3 Label in name	32	☑	☑	☑	☑	☑	☑	☑
9.2.5.4 Motion actuation	32	☐	☐	☐	☐	☐	☐	☐
9.2.5.7 Dragging movements	33	☐	☐	☐	☐	☐	☐	☐
9.2.5.8 Target size (Minimum)	33	☑	☑	☑	☑	☑	☑	☑
9.3.1 Readable	33							
9.3.1.1 Language of page	33	☑	☑	☑	☑	☑	☑	☑
9.3.1.2 Language of parts	33	☐	☐	☐	☐	☐	☐	☐
9.3.2 Predictable	34							
9.3.2.1 On focus	34	☑	☑	☑	☑	☑	☑	☑
9.3.2.2 On input	34	☑	☑	☐	☑	☑	☐	☐
9.3.2.3 Consistent navigation	34	☑						
9.3.2.4 Consistent identification	35	☑						
9.3.2.6 Consistent help	35	☐						
9.3.3 Input assistance	35							
9.3.3.1 Error identification	35	☐	☐	☐	☐	☑	☐	☐
9.3.3.2 Labels or instructions	36	☑	☑	☑	☑	☑	☑	☑
9.3.3.3 Error suggestion	36	☐	☐	☐	☐	☑	☐	☐
9.3.3.4 Error prevention (legal, financial, data)	36	☐	☐	☐	☐	☐	☐	☐
9.3.3.7 Redundant entry	37	☐	☐	☐	☐	☐	☐	☐
9.3.3.8 Accessible authentication (Minimum)	37	☐	☐	☐	☐	☐	☐	☐
9.4.1 Compatible	37							
9.4.1.1 Parsing	37	☑	☑	☑	☑	☑	☑	☑
9.4.1.2 Name, role, value	37	☑	☑	☑	☑	☑	☑	☑
9.4.1.3 Status messages	38	☑	☑	☑	☑	☑	☑	☑
11.7 User preferences	38							
11.7 User preferences	38	☑	☑	☑	☑	☑	☑	☑
11.8 Authoring tools	38							
11.8.2 Accessible content creation	38	☐	☐	☐	☐	☐	☐	☐
11.8.3 Preservation of accessibility information in transformations	39	☐	☐	☐	☐	☐	☐	☐
11.8.4 Repair assistance	39	☐	☐	☐	☐	☐	☐	☐
11.8.5 Templates	39	☐	☐	☐	☐	☐	☐	☐
12 Documentation and support services	39							
12.1.1 Accessibility and compatibility features	39	☐						
12.1.2 Accessible documentation	40	☐						
12.2.2 Information on accessibility and compatibility features	40	☐						
12.2.3 Effective communication	40	☐						
12.2.4 Accessible documentation	40	☐						

Results by checkpoints

5 Generic requirements

5.2 Activation of accessibility features

7 pages
conformant

All pages / general comments

pass | **conformant**

5.3 Biometrics

7 pages
not applicable

All pages / general comments

not applicable

5.4 Preservation of accessibility information during conversion

7 pages
not applicable

All pages / general comments

not applicable

6 ICT with two-way voice communication

6.1 Audio bandwidth for speech

7 pages
not applicable

All pages / general comments

not applicable

6.2.1.1 RTT communication

7 pages
not applicable

All pages / general comments

not applicable

6.2.1.2 Concurrent voice and text

7 pages
not applicable

All pages / general comments

not applicable

6.2.2.1 Visually distinguishable display

7 pages
not applicable

All pages / general comments

not applicable

6.2.2.2 Programmatically determinable send and receive direction

7 pages
not applicable

All pages / general comments

not applicable

6.2.2.3 Speaker identification

7 pages
not applicable

All pages / general comments

not applicable

6.2.2.4 Visual indicator of audio with RTT

7 pages
not applicable

All pages / general comments

not applicable

6.2.3 Interoperability

7 pages
not applicable

All pages / general comments

not applicable

6.2.4 RTT responsiveness

7 pages
not applicable

All pages / general comments

not applicable

6.3 Caller ID

7 pages
not applicable

All pages / general comments

not applicable

6.4 Alternatives to voice-based services

7 pages
not applicable

All pages / general comments

not applicable

6.5.2 Resolution

7 pages
not applicable

All pages / general comments

not applicable

6.5.3 Frame rate

7 pages
not applicable

All pages / general comments

not applicable

6.5.4 Synchronization between audio and video

7 pages
not applicable

All pages / general comments

not applicable

6.5.5 Visual indicator of audio with video

7 pages
not applicable

All pages / general comments

not applicable

6.5.6 Speaker identification with video (sign language) communication

7 pages
not applicable

All pages / general comments

not applicable

7 ICT with video capabilities

7.1.1 Captioning playback

7 pages
not applicable

All pages / general comments

not applicable

7.1.2 Captioning synchronization

7 pages
not applicable

All pages / general comments

not applicable

7.1.3 Preservation of captioning

7 pages
not applicable

All pages / general comments

not applicable

7.1.4 Captions characteristics

7 pages
not applicable

All pages / general comments

not applicable

7.1.5 Spoken subtitles

7 pages
not applicable

All pages / general comments

not applicable

7.2.1 Audio description playback

7 pages
not applicable

All pages / general comments

not applicable

7.2.2 Audio description synchronization

7 pages
not applicable

All pages / general comments

not applicable

7.2.3 Preservation of audio description

7 pages
not applicable

All pages / general comments

not applicable

7.3 User controls for captions and audio description

7 pages
not applicable

All pages / general comments

not applicable

9.1.1 Text alternatives

9.1.1.1a Non-text content – controls

7 pages
conformant

All pages / general comments

pass | **conformant**

9.1.1.1b Non-text content – images

7 pages
conformant

All pages / general comments

pass | **conformant**

9.1.1.1c Non-text content – decorative images

7 pages
conformant

All pages / general comments

pass | **conformant**

9.1.1.1d Non-text content – CAPTCHAs

7 pages
not applicable

All pages / general comments

not applicable

9.1.2 Time-based media

9.1.2.1 Audio-only and video-only (prerecorded)

7 pages
not applicable

All pages / general comments

not applicable

9.1.2.2 Captions (prerecorded)

7 pages
not applicable

All pages / general comments

not applicable

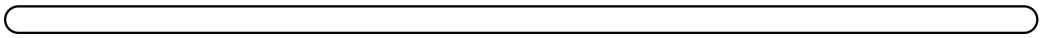
9.1.2.3 Audio description or media alternative (prerecorded)

7 pages
not applicable

All pages / general comments

not applicable

9.1.2.4 Captions (live)

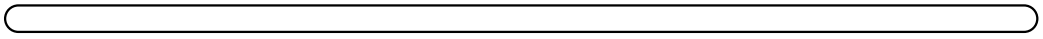


7 pages
not applicable

All pages / general comments

not applicable

9.1.2.5 Audio description (prerecorded)



7 pages
not applicable

All pages / general comments

not applicable

9.1.3 Adaptable

9.1.3.1a Info and relationships – headings

7 pages
conformant

All pages / general comments

pass | **conformant**

9.1.3.1b Info and relationships – lists

5 pages
conformant

2 pages
not applicable

Page 1 — Schritt 1 - Dienstleistung(en)

pass | **conformant**

Page 2 — Schritt 1 - Dienstleistung(en) - Personalausweis beantragen

pass | **conformant**

Page 3 — Schritt 2 - Benötigte Unterlagen

pass | **conformant**

Page 4 — Schritt 3 - Standort, Datum und Zeit not applicable

Page 5 — Schritt 4 - Ihre Daten not applicable

Page 6 — Schritt 5 - Zusammenfassung pass **conformant**

Page 7 — Informationen zu Ihrem Termin pass **conformant**

9.1.3.1c Info and relationships – quotations

7 pages
not applicable

All pages / general comments not applicable

9.1.3.1d Info and relationships – inline markup

7 pages
conformant

Page 1 — Schritt 1 - Dienstleistung(en) near pass **conformant**

1. **9.1.3.1d/1.1**

   The text "Wählen Sie die Dienstleistung, für die Sie einen Termin vereinbaren möchten. Geben Sie eventuell erst einen Suchfilter ein, um die Liste mit Dienstleistungen zu filtern." is not implemented with p-elements.

Page 2 — Schritt 1 - Dienstleistung(en) - Personalausweis beantragen near pass **conformant**

1. **9.1.3.1d/2.1**

   The text "Wählen Sie die Dienstleistung, für die Sie einen Termin vereinbaren möchten. Geben Sie eventuell erst einen Suchfilter ein, um die Liste mit Dienstleistungen zu filtern." is not implemented with p-elements.

Page 3 — Schritt 2 - Benötigte Unterlagen pass **conformant**

Page 4 — Schritt 3 - Standort, Datum und Zeit near pass **conformant**

1. **9.1.3.1d/4.1**

   The text "Große Straße 1, 27356, Rotenburg (Wümme)!" is not implemented with `p`-elements.

Page 5 — Schritt 4 - Ihre Daten near pass **conformant**

1. **9.1.3.1d/5.1**

   The texts "Geben Sie Ihre Daten ein" and "Felder mit einem * (Sternchen) sind Pflichtfelder." s not implemented with `p`-elements.

Page 6 — Schritt 5 - Zusammenfassung near pass **conformant**

1. **9.1.3.1d/6.1**

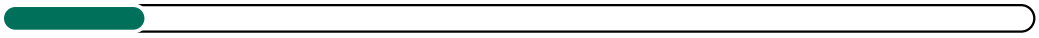
   The text elements on the page are not implemented with `p`-elements.

Page 7 — Informationen zu Ihrem Termin near pass **conformant**

1. **9.1.3.1d/7.1**

   The text elements on the page are not implemented with `p`-elements.

9.1.3.1e Info and relationships – data tables



1 page
conformant

6 pages
not applicable

Page 1 — Schritt 1 - Dienstleistung(en) not applicable

Page 2 — Schritt 1 - Dienstleistung(en) - Personalausweis beantragen not applicable

Page 3 — Schritt 2 - Benötigte Unterlagen not applicable

Page 4 — Schritt 3 - Standort, Datum und Zeit pass **conformant**

Page 5 — Schritt 4 - Ihre Daten not applicable

Page 6 — Schritt 5 - Zusammenfassung not applicable

Page 7 — Informationen zu Ihrem Termin not applicable

9.1.3.1f Info and relationships – associated table headers

7 pages
not applicable

All pages / general comments not applicable

9.1.3.1g Info and relationships – layout tables

7 pages
not applicable

All pages / general comments not applicable

9.1.3.1h Info and relationships – labels programmatically available

6 pages
conformant

1 page
not applicable

Page 1 — Schritt 1 - Dienstleistung(en)	pass	**conformant**
Page 2 — Schritt 1 - Dienstleistung(en) - Personalausweis beantragen	pass	**conformant**
Page 3 — Schritt 2 - Benötigte Unterlagen		not applicable
Page 4 — Schritt 3 - Standort, Datum und Zeit	pass	**conformant**
Page 5 — Schritt 4 - Ihre Daten	pass	**conformant**
Page 6 — Schritt 5 - Zusammenfassung	pass	**conformant**
Page 7 — Informationen zu Ihrem Termin	pass	**conformant**

9.1.3.2 Meaningful sequence

7 pages
conformant

All pages / general comments

pass | **conformant**

9.1.3.3 Sensory characteristics

7 pages
conformant

All pages / general comments

pass | **conformant**

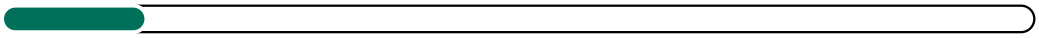
9.1.3.4 Orientation

7 pages
conformant

All pages / general comments

pass | **conformant**

9.1.3.5 Identify input purpose



1 page
conformant

6 pages
not applicable

Page 1 — Schritt 1 - Dienstleistung(en)

not applicable

Page 2 — Schritt 1 - Dienstleistung(en) - Personalausweis beantragen

not applicable

Page 3 — Schritt 2 - Benötigte Unterlagen not applicable

Page 4 — Schritt 3 - Standort, Datum und Zeit not applicable

Page 5 — Schritt 4 - Ihre Daten pass **conformant**

Page 6 — Schritt 5 - Zusammenfassung not applicable

Page 7 — Informationen zu Ihrem Termin not applicable

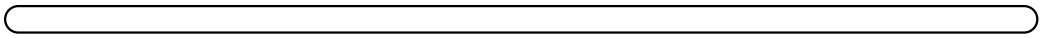
9.1.4 Distinguishable

9.1.4.1 Use of color

7 pages
conformant

All pages / general comments pass **conformant**

9.1.4.2 Audio control



7 pages
not applicable

All pages / general comments not applicable

9.1.4.3 Contrast (minimum)

7 pages
conformant

All pages / general comments pass **conformant**

9.1.4.4 Resize text

7 pages
conformant

All pages / general comments

pass | **conformant**

9.1.4.5 Images of text

7 pages
not applicable

All pages / general comments

not applicable

9.1.4.10 Reflow

7 pages
conformant

All pages / general comments

pass | **conformant**

9.1.4.11 Non-text contrast

7 pages
conformant

All pages / general comments

pass | **conformant**

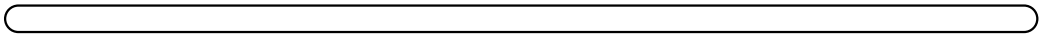
9.1.4.12 Text spacing

7 pages
conformant

All pages / general comments

pass | **conformant**

9.1.4.13 Content on hover or focus



7 pages
not applicable

All pages / general comments

not applicable

9.2.1 Keyboard accessible

9.2.1.1 Keyboard

7 pages
conformant

All pages / general comments

pass | **conformant**

9.2.1.2 No keyboard trap

7 pages
conformant

All pages / general comments

pass | **conformant**

9.2.1.4 Character key shortcuts

7 pages
conformant

All pages / general comments

pass | **conformant**

9.2.2 Enough time

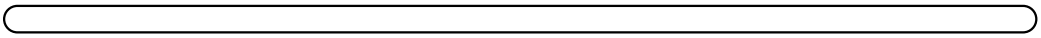
9.2.2.1 Timing adjustable

7 pages
conformant

All pages / general comments

pass | **conformant**

9.2.2.2 Pause, stop, hide



7 pages
not applicable

All pages / general comments

not applicable

9.2.3 Seizures and physical reactions

9.2.3.1 Three flashes or below threshold

7 pages
conformant

All pages / general comments

pass | **conformant**

9.2.4 Navigable

9.2.4.1 Bypass blocks

7 pages
conformant

All pages / general comments

pass | **conformant**

9.2.4.2 Page titled

7 pages
conformant

All pages / general comments

pass | **conformant**

9.2.4.3 Focus order

7 pages
conformant

All pages / general comments

pass | **conformant**

9.2.4.4 Link purpose (in context)

7 pages
conformant

All pages / general comments

pass | **conformant**

9.2.4.5 Multiple ways

7 pages
not applicable

All pages / general comments

not applicable

9.2.4.6 Headings and labels

7 pages
conformant

All pages / general comments

pass | **conformant**

9.2.4.7 Focus visible

7 pages
conformant

All pages / general comments

pass | **conformant**

9.2.4.11 Focus not obscured (Minimum)

7 pages
conformant

All pages / general comments

pass | **conformant**

9.2.5 Input modalities

9.2.5.1 Pointer gestures

7 pages
not applicable

All pages / general comments

not applicable

9.2.5.2 Pointer cancellation

7 pages
conformant

All pages / general comments

pass | **conformant**

9.2.5.3 Label in name

7 pages
conformant

All pages / general comments

pass | **conformant**

9.2.5.4 Motion actuation

7 pages
not applicable

All pages / general comments

not applicable

9.2.5.7 Dragging movements

7 pages
not applicable

All pages / general comments

not applicable

9.2.5.8 Target size (Minimum)

7 pages
conformant

All pages / general comments

pass | **conformant**

9.3.1 Readable

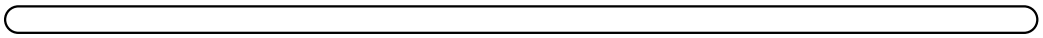
9.3.1.1 Language of page

7 pages
conformant

All pages / general comments

pass | **conformant**

9.3.1.2 Language of parts



7 pages
not applicable

All pages / general comments

not applicable

9.3.2 Predictable

9.3.2.1 On focus

7 pages
conformant

All pages / general comments

pass | **conformant**

9.3.2.2 On input

4 pages
conformant

3 pages
not applicable

Page 1 — Schritt 1 - Dienstleistung(en)

pass | **conformant**

Page 2 — Schritt 1 - Dienstleistung(en) - Personalausweis beantragen

pass | **conformant**

Page 3 — Schritt 2 - Benötigte Unterlagen

not applicable

Page 4 — Schritt 3 - Standort, Datum und Zeit

pass | **conformant**

Page 5 — Schritt 4 - Ihre Daten

pass | **conformant**

Page 6 — Schritt 5 - Zusammenfassung

not applicable

Page 7 — Informationen zu Ihrem Termin

not applicable

9.3.2.3 Consistent navigation

7 pages
conformant

All pages / general comments

pass | **conformant**

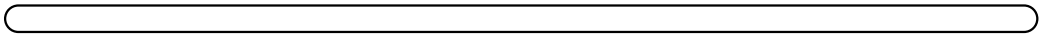
9.3.2.4 Consistent identification

7 pages
conformant

All pages / general comments

pass | **conformant**

9.3.2.6 Consistent help



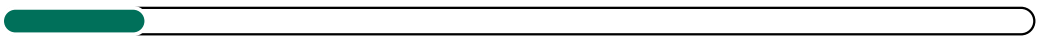
7 pages
not applicable

All pages / general comments

not applicable

9.3.3 Input assistance

9.3.3.1 Error identification



1 page
conformant

6 pages
not applicable

Page 1 — Schritt 1 - Dienstleistung(en)

not applicable

Page 2 — Schritt 1 - Dienstleistung(en) - Personalausweis beantragen

not applicable

Page 3 — Schritt 2 - Benötigte Unterlagen

not applicable

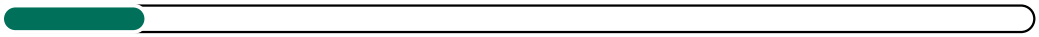
Page 4 — Schritt 3 - Standort, Datum und Zeit		not applicable
Page 5 — Schritt 4 - Ihre Daten	pass	**conformant**
Page 6 — Schritt 5 - Zusammenfassung		not applicable
Page 7 — Informationen zu Ihrem Termin		not applicable

9.3.3.2 Labels or instructions

7 pages
conformant

All pages / general comments	pass	**conformant**

9.3.3.3 Error suggestion



1 page
conformant

6 pages
not applicable

Page 1 — Schritt 1 - Dienstleistung(en)		not applicable
Page 2 — Schritt 1 - Dienstleistung(en) - Personalausweis beantragen		not applicable
Page 3 — Schritt 2 - Benötigte Unterlagen		not applicable
Page 4 — Schritt 3 - Standort, Datum und Zeit		not applicable
Page 5 — Schritt 4 - Ihre Daten	pass	**conformant**
Page 6 — Schritt 5 - Zusammenfassung		not applicable
Page 7 — Informationen zu Ihrem Termin		not applicable

9.3.3.4 Error prevention (legal, financial, data)

7 pages
not applicable

All pages / general comments

not applicable

9.3.3.7 Redundant entry

7 pages
not applicable

All pages / general comments

not applicable

9.3.3.8 Accessible authentication (Minimum)

7 pages
not applicable

All pages / general comments

not applicable

9.4.1 Compatible

9.4.1.1 Parsing

7 pages
conformant

All pages / general comments

pass **conformant**

9.4.1.2 Name, role, value

7 pages
conformant

All pages / general comments pass **conformant**

9.4.1.3 Status messages

7 pages
conformant

All pages / general comments pass **conformant**

11.7 User preferences

11.7 User preferences

7 pages
conformant

All pages / general comments pass **conformant**

11.8 Authoring tools

11.8.2 Accessible content creation

7 pages
not applicable

All pages / general comments not applicable

11.8.3 Preservation of accessibility information in transformations

7 pages
not applicable

All pages / general comments

not applicable

11.8.4 Repair assistance

7 pages
not applicable

All pages / general comments

not applicable

11.8.5 Templates

7 pages
not applicable

All pages / general comments

not applicable

12 Documentation and support services

12.1.1 Accessibility and compatibility features

7 pages
not applicable

All pages / general comments

not applicable

12.1.2 Accessible documentation

7 pages
not applicable

All pages / general comments

not applicable

12.2.2 Information on accessibility and compatibility features

7 pages
not applicable

All pages / general comments

not applicable

12.2.3 Effective communication

7 pages
not applicable

All pages / general comments

not applicable

12.2.4 Accessible documentation

7 pages
not applicable

All pages / general comments

not applicable